



Role Title: Peer Support Volunteer (PSV)

Supported by: Peeps Volunteer Co-Ordinator

Charity Objectives

The objects of Peeps are:

1. to promote and protect the good health and relieve the needs of parents and their families affected by HIE (Hypoxic-Ischaemic Encephalopathy) by the provision of support, information and activities and such other means as the trustees deem fit; and
2. to advance the education of the medical profession and the general public in HIE and its implications for the family.

Main activities of a PSV

- To meet and/or communicate with parents and families affected by HIE, to build relationships and offer support (face to face or online)
- To build up a directory of relevant support services available to parents within their defined geographical area and ensuring parents have access to the information
- Promote Peeps, via local hospitals, community groups and social media / online activity, to ensure that parents and families are aware of support available
- Build and maintain relationships with healthcare professionals, to raise awareness and help them in supporting families
- Work in partnership with other Peeps volunteers across all areas
- Sign-post and promote other organisations who support families affected by HIE.

Experience, skills and qualities

- Experience of HIE (preferably first-hand, but close family members will also be considered)
- Excellent communication skills, listening, empathy and patience
- Confidence in speaking to people, from diverse backgrounds
- Good organisation skills
- Reliable, with good time-keeping
- Able to work as part of a team as well as on own initiative

Commitment

We ask all of our PSVs to be able to commit to at least 5 hours per month to dedicate to Peeps – whether meeting parents, responding to emails/messages, promoting the charity etc. There will be flexibility to ensure that this fits in with the volunteers' circumstances. Where possible, we ask that PSVs are able to commit to a minimum of 12 months service.

Enhanced checks and training

All PSVs must be willing to complete the volunteer training material (including Trust inductions where required), an enhanced DBS check and references.

What you can expect from us

- Reimbursement of travel expenses (see policy)
- Access to support and regular supervision from our Volunteer Co-Ordinator
- Opportunities for personal development
- A reference after 6 months of volunteering